# **Cancer Care** Ontario Action Cancer Ontario

## What Are Our Goals?

- Address the challenge for optimization of service delivery and provision of equitable access to acute leukemia care in Ontario by Cancer Care Ontario (CCO), the province's cancer advisor
- Meet the demand for leukemia services in the GTA as outlined in the recommendations report – Adult Acute Leukemia Services Plan for the Greater Toronto Area<sup>1</sup>
- Facilitate a shared-care model that will optimize resource utilization and provide high quality patient care closer to home
- Maintain the provision of high quality care, while reducing the burden on centralized Princess Margaret Cancer Centre resources, where all acute and follow up care was historically provided, and travel pressures experienced by patients and their families

## How Do We Do This?

### **EDUCATION AND PROFESSIONAL ENGAGEMENT:**

- Collaborative planning to define program framework and supporting infrastructure needs
- In-Person Training Day for physicians, nurses and pharmacists
- One-on-One mentorship for peer clinicians
- Site visits and job shadowing

### **ONLINE RESOURCES:**

- ListServ for collaborative discussion
- SharePoint website to provide clinical tools, contact information and communication channels
- Record sharing strategies

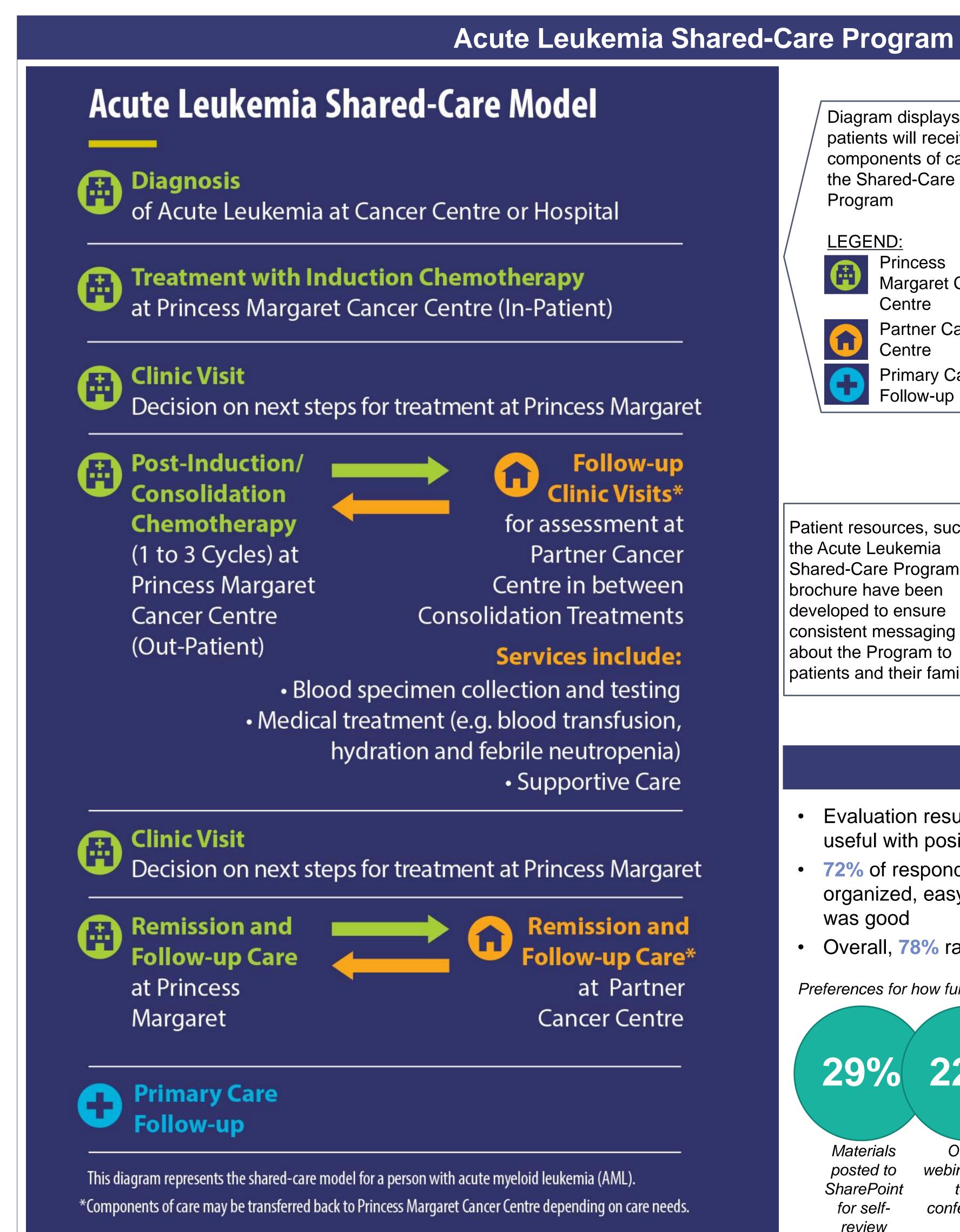
### **PATIENT MATERIALS:**

- Standardized communication materials regarding the shared-care of patients
- Brochure to provide consistent language to patients and families about the Program
- Navigation tools for patients to get around Cancer Centres
- Appointment trackers to help patients organize their hospital visits
- Patient Experience Measurement Survey



## **Providing better care together: The Acute Leukemia Shared-Care Program**

## Wong, A., Howse, C., Hertz, S., Kaizer, L., and Kouroukis, T.



patients will receive

Centre

Centre

Primary Ca Follow-up

Partner Cancer

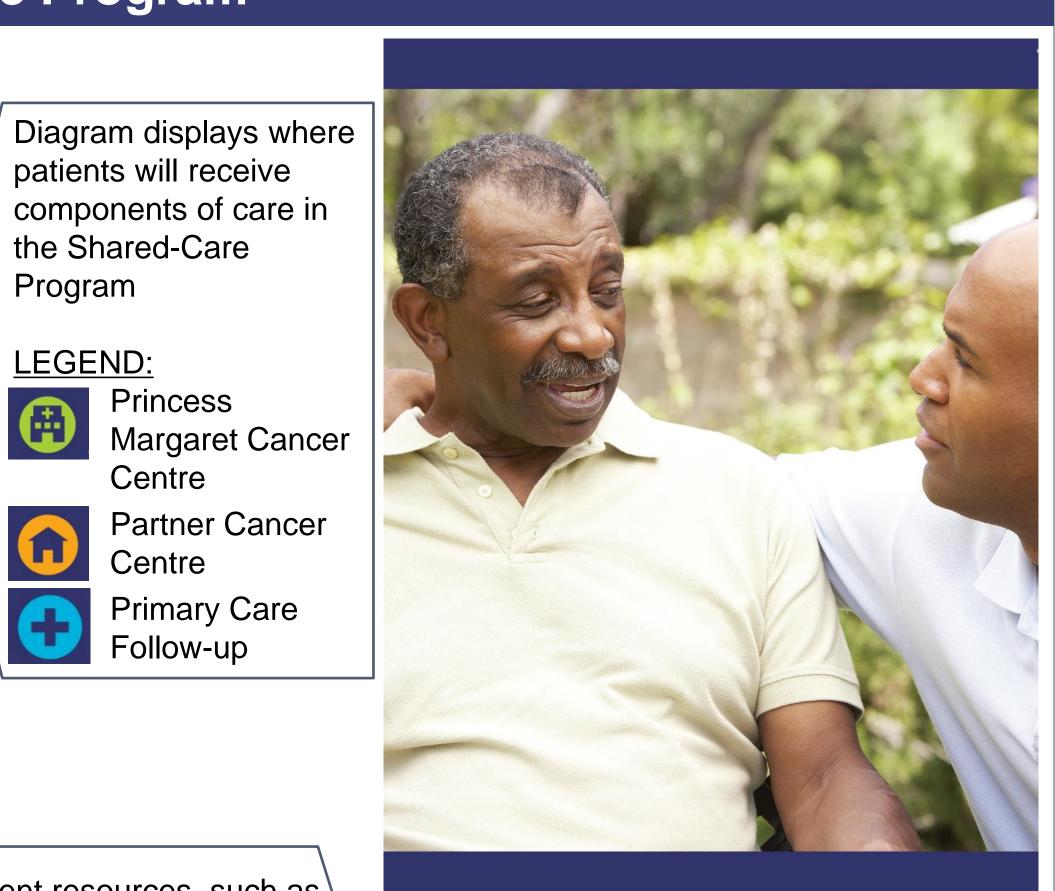
Primary Care

the Shared-Care

Program

LEGEND:

components of care in



Patient resources, such as' the Acute Leukemia Shared-Care Program brochure have been developed to ensure consistent messaging about the Program to patients and their families

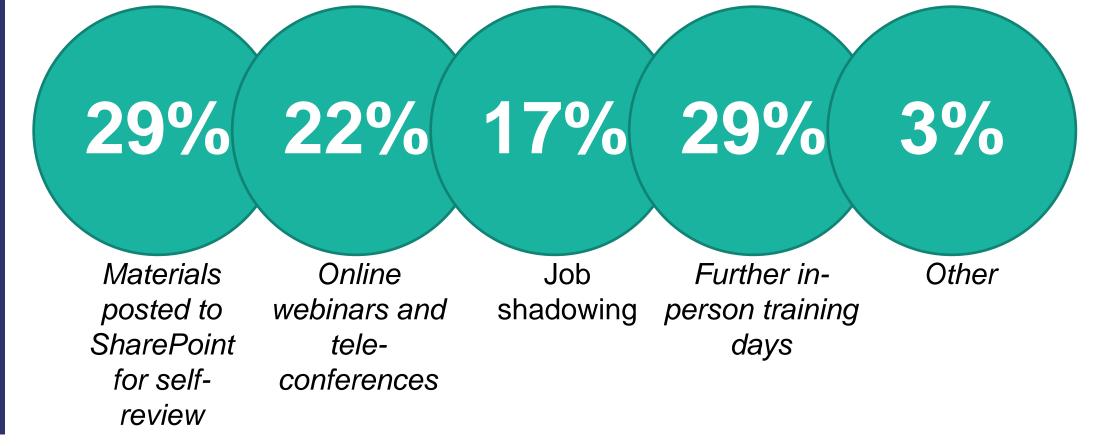
## Providing better care – together

Acute Leukemia Shared-Care Program

## **Training Day**

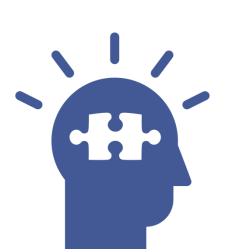
- Evaluation results show that attendees found this event useful with positive overall impressions
- 72% of respondents strongly agreed that the content was organized, easy to follow and that the quality of instruction was good
- Overall, 78% rated the Training Day as excellent

Preferences for how further information and training should be provided:



## Implementation Challenges

- Securing buy-in from multiple stakeholders
- Developing an appropriate funding approach
- Time **commitment** of external partners to develop Program elements



## **Moving Forward**

- CCO will continue to work with regional partners to provide additional support
- Learnings from the Program will serve as a platform for future enhancements and expansion
- Evaluation strategies will look at coordination of care from both the patient and provider perspectives, as well as uptake and resource utilization

## References

1) Acute Leukemia Steering Committee (2011). Adult Acute Leukemia Services Plan for the Greater Toronto Area. Available at www.cancercare.on.ca/specialized\_services.

## Acknowledgements

We would like to thank the members of the Acute Leukemia Implementation Steering Committee for their hard work which led to the development of the Acute Leukemia Shared-Care Program.

The Acute Leukemia Shared-Care Program is a collaborative effort between Cancer Care Ontario and: Simcoe Muskoka



STRONACH **REGIONAL CANCER** CENTRE AT SOUTHLAKE

DE CANCÉROLOGIE **STRONACH** À SOUTHLAKE





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More information on the Acute Leukemia Shared-Care Program is available at www.cancercare.on.ca/specialized\_services

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